

Refund Policy

By sending an e-mail to support@yourforexfund.com and yourforexfund@gmail.com the Customer may request the termination of the Client Section at any time. Sending a request to cancel the Client Section is regarded as a request by the Customer to terminate the contract, with the Customer losing access to the Services, including the Client Section and Trading Platform. The Provider will send an email to the Customer to confirm receipt of the request, at which point the contractual relationship between the Customer and the Provider will be dissolved. The Customer is not entitled to a refund of any fees previously paid or other expenditures spent in this situation.

If the Customer engages in any of the forbidden practices repeatedly, and the Provider has previously notified the Customer thereof, the Provider may prevent the Customer from accessing all Services or their parts, including access to the

Client Section and Trading Platform, without any compensation. In such a case, the Customer is not entitled to a refund of the fees paid. After paying the fee for the selected option of the YourForexFund program, the Customer will receive the relevant login data for the Trading Platform at the e-mail address provided by the Customer or in the Client Section. The Customer activates the account by receiving the account credential. IF YOU ARE A CONSUMER, YOU ACKNOWLEDGE THAT, BY OPENING THE FIRST TRADE, YOU EXPRESSLY DEMAND THE PROVIDER TO COMPLETE THE SERVICES BEFORE THE EXPIRY OF THE PERIOD FOR WITHDRAWAL FROM THE CONTRACT, WHICH AFFECTS YOUR RIGHT TO WITHDRAW FROM THE CONTRACT. If you do not activate the YourForexFund account within 30 calendar days of the date on which it was made available to you, your access to it will be suspended. You can request the renewal of access by sending an e-mail to support@yourforexfund.com within 3 days of the initial suspension, otherwise, we will terminate the provision of the Services without any right to a refund of the fee.

If the Customer files an unjustifiable complaint about the paid fee or disputes the paid fee with the Customer's bank or payment service provider (e.g., through chargeback services, dispute services, or other similar services), on the basis of which an annulment, cancellation, or refund of the fee or any part thereof is requested, the Provider reserves the right, at its sole discretion, to stop providing any services to the Customer and refuse any future provision of any services.

If you do not begin trading within 7 days after registering, you may request a refund. It should be noted that after the trader has begun trading on the account, the fees are non-refundable. This includes both full and partial refunds.